Lyft x Bilt Terms and Conditions

(a) Bilt Rewards X Lyft – 2X points.

This promotional offer is valid on transactions made beginning on February 7, 2026 and will continue unless terminated by Bilt or Lyft at their sole discretion, with or without notice. When Bilt Rewards members link their Bilt Rewards account in the Lyft app, they will earn 2x points for every eligible dollar spent on most rideshare rides (excluding any portion of an eligible ride paid for with a Lyft Gift Card, taxes, fees, tolls, and tips) booked through the Lyft app. In order to link the Lyft app and Bilt Rewards accounts, the phone number from the Lyft platform account must match the phone number on the Bilt Rewards account. This promotion excludes cancellation charges, damage charges, round up and donate charges, shuttles, bikes, scooter rides, membership subscription products, Wait & Save ride mode, Shared ride mode, Shuttle ride mode, and other miscellaneous items. It may take up to seven (7) days after qualifying purchases for your Bilt Rewards points to post to your account. Should you receive Bilt Rewards points on an ineligible purchase, Bilt may revoke those points at any time at its discretion. This offer is subject to the Bilt Rewards Program Terms and Conditions and the Lyft Terms and Conditions.

(b) Redeeming your Bilt Points on Lyft Rides.

You may use your available Bilt Points to pay for the full remaining balance of an eligible Lyft ride, after application of any credits or discounts, by ordering a ride through the Lyft app and toggling on the use of Bilt Points. The redemption value of Bilt Points is determined by Bilt and is subject to change at any time at Bilt's sole discretion, in accordance with the terms and conditions of your Bilt account and applicable law. The minimum amount of Bilt points that can be used on a given ride is the equivalent of $0.01 and the maximum number of points is 1,000,000. The amount of Bilt Points used for your Lyft ride will be deducted from your Bilt account within an hour of ride completion. If you do not have enough Bilt Points available at the time of debit to cover the Bilt Points you applied towards your ride, then Lyft will debit all available points and charge the remaining balance to your payment method on file with Lyft.
Refund Policy: All Bilt Points redemptions for Lyft rides are non-refundable and final. Once Bilt Points have been redeemed for a ride, they cannot be reinstated, transferred, or converted back to Bilt Points or cash. Any refunds provided will be in Lyft Cash and based upon the point redemption value at the time of the original transaction. Use of Lyft Cash is subject to Lyft Cash Terms and Conditions. Bilt and Lyft reserve the right to modify, suspend, or terminate this redemption program at anytime without prior notice. Your use of Bilt Points is subject to the Bilt Rewards Terms & Conditions and Lyft's Terms of Service.
For questions regarding your Bilt Points balance or redemptions, please contact Bilt Support. For ride-related issues, please reach out to Lyft Customer Service.